Dear Customer,

The information on charges and facilities are as mentioned below.

1. Transactions Set Allowed
   i. ATM
      PRIME ATMs
      a. Fast Cash YES
      b. Cash Withdrawal YES
      c. Balance Enquiry YES
      d. PIN Change YES
      e. Mini Statement YES
   ii. POS
      a. Purchase YES
      b. Cash Advance YES
      c. Tips Adjustment YES

2. Transaction Limits
   a. Daily Cash Withdrawal (Maximum Amount) 10% of credit limit or Rs. 50,000 whichever is lower
   b. Daily Cash Withdrawal (Maximum Count) 10 (Combi of ATM/POS)
   c. Per Transaction Cash Withdrawal Limit (Maximum Amount) Rs. 16,000
   d. Daily Purchase (Maximum Amount) Rs. 100,000
   e. Daily Purchase (Maximum count) 10 (Combi of ATM/POS)
   f. Total Daily Limit (Purchase+ Cash) Rs. 100,000 (POS) + (ATM) 10% of credit limit or Rs. 50,000 whichever is lower
   g. Total Daily Count (Purchase+ Cash) 10
   h. Monthly Limit ATMs (Maximum) 10% of credit limit or Rs. 50,000 whichever is lower
   i. Monthly Purchase NPR. 4,00,000

3. Card Fee
   a. Card Subscription fee Rs. 700
   b. Card Annual Fee Rs. 700
   c. Card Replacement Fee Rs. 500
   d. Card Reissuance Fee Rs. 500
   e. PIN Generation Fee -
   f. PIN Regeneration Fee Rs. 150
   g. Limit Enhancement Fee Rs. 500
   h. Other Services Fee -
   i. Card Block Fee -

4. Transactional Fees
   PRIME ATMs
   a. Cash Withdrawal Rs. 250 or 2.5% whichever is higher
   b. Balance Enquiry -
   c. PIN Change -
   Member ATMs/Non-Member ATMs
   a. Cash Withdrawal Rs. 250 or 2.5% whichever is higher
   b. Balance Enquiry Rs. 20
   Int'l ATMs (For India)
   a. Cash Withdrawal Rs. 250 or 2.5% whichever is higher
   b. Balance Enquiry Rs. 50

5. Card Operation
   a. First Transaction- PIN to be changed Yes
   b. PIN Retry Count 3

6. Billing Related Fee
   a. Interest 24% p.a. on remaining dues, Componding Monthly
   b. Late payment Fee Rs. 300
   c. Over Limit Fee Rs. 500

7. Billing
   a. Billing Date 1st day of English Month
   b. Pay Due Date 15th day from Billing Date

8. Limit
   a. Credit Limit User Defined
   b. Cash Limit 10% of Credit Limit

Minimum Security Terms:
1. Immediately change the PIN as soon as you receive it from your bank.
2. Don’t tell your PIN to others.
3. Don’t allow others to use your Debit/Credit cards.
4. In case if your card has been used by another person, change your PIN as soon as possible.
5. In case of lost/theft of your debit card, inform your Bank to block your card as soon as possible.

Procedure to change your PIN Number:
1. Go to one of the ATM outlet of your bank.
2. Insert your card and choose language.
3. Dial your PIN.
4. Select PIN change option.
5. Dial New PIN.
6. Again dial New PIN to confirm.
7. ATM will give you the PIN changed information along with Receipt.

List of Member Banks:
- Sunrise Bank Limited
- Machhapuchhre Bank Limited
- Siddhartha Bank Limited
- NIC Asia Bank Limited
- Citizens Bank International Limited
- Bank of Kathmandu Limited
- Janata Bank Limited
- Kasthamandap Development bank Limited

Please visit our website www.primebank.com.np for the latest updated list of Member banks.