Dear Customer,

The information on charges and facilities are as mentioned below.

1. Transactions Set Allowed
   a. **ATM**
      i. **Prime ATMs**
         a. Fast Cash: YES
         b. Cash Withdrawal: YES
         c. Balance Enquiry: YES
         d. PIN Change: YES
         e. Mini Statement: YES
      ii. **Member ATMs**
         a. Cash Withdrawal: YES
         b. Balance Enquiry: YES
         c. Mini Statement: YES
         d. PIN Change: YES
   b. **POS**
      a. Purchase: YES
      b. Cash Advance: YES
      c. Tips Adjustment: YES

2. Transaction Limits
   a. Daily Cash Withdrawal (Maximum Amount)
   b. Per Transaction Withdrawal (Prime ATM)
   c. Monthly withdrawal Limit (Prime ATM)
   d. Per Transaction Limit (POS)
   e. Daily Transaction Limit (POS)
   f. Monthly Transaction Limit (POS)
   g. Transaction (POS + Cash Withdrawal) per day count
   h. Withdrawal Limit
   i. Daily Purchase (Maximum Amount)
   j. Monthly Purchase (Maximum Amount)
   k. Total Daily Limit (Purchase+ Cash)
   l. Total Daily Count (Purchase+ Cash)

3. Card Fee
   a. Card Subscription fee: Rs. 1,000
   b. Card Annual fee: Rs. 1,000
   c. Card Replacement fee: Rs. 700
   d. Card Reissuance fee: Rs. 700
   e. PIN Generation fee: -
   f. PIN Regeneration fee: Rs. 150
   g. Limit Enhancement fee: Rs. 500
   h. Other Services fee: -
   i. Card Block fee: -

4. Transactional Fees
   a. Cash Withdrawal: Rs. 250 or 2.5% whichever is higher
   b. Balance Enquiry: -
   c. PIN Change: -

5. Card Operation
   a. First Transaction- PIN to be changed: Yes
   b. PIN Retry Count: 3

6. Billing Related Fee
   a. Interest: 24% p.a. on remaining dues, Compounding Monthly
   b. Late Payment Fee: Rs. 300
   c. Over Limit Fee: Rs. 500

7. Billing
   a. Billing Date: 1st day of English Month
   b. Pay Due Date: 15th day from Billing Date

8. Limit
   a. Credit Limit: User Defined
   b. Cash Limit: 10% of Credit Limit

Minimum Security Terms:
1. Immediately change the PIN as soon as you receive it from your bank.
2. Don’t tell your PIN to others.
3. Don’t allow others to use your Debit/Credit cards.
4. In case if your card has been used by another person, change your PIN as soon as possible.
5. In case of lost/theft of your debit card, inform your bank to block your card as soon as possible.

Procedure to change your PIN Number:
1. Go to one of the ATM outlet of your bank.
2. Insert your card and choose language.
3. Dial your PIN.
4. Select PIN change option.
5. Dial New PIN.
6. Again dial New PIN to confirm.
7. ATM will give you the PIN changed information along with Receipt.

List of Member Banks:
- Sunrise Bank Limited
- Machhapuchre Bank Limited
- Siddhartha Bank Limited
- NIC Asia Bank Limited
- Citizens Bank International Limited
- Bank of Kathmandu Limited
- Janata Bank Limited
- Kasthamandap Development bank Limited

Please visit our website www.primebank.com.np for the latest updated list of Member banks.